Dear Sir/Madam,

Thank you for taking the time to read this letter. We know that your time is precious and we really appreciate your interest in our products. We are a manufactory company with over 20 years of experience in large-scale wetsuit production. Following the launch of our own brand in 2016, we have grown to gain popularity among freediving communities worldwide, especially in Asian countries. Our mission is to produce and supply **Personalized, High-Quality** wetsuits at **Affordable** prices to divers everywhere among the world.

We would like to invite you to join our global Qualified Retailer Collaborator (QRC) program – in which you can receive product discounts ranging from 25% to 40% of manufacturer suggested retail price (MSRP) and sell our products to your students and customers. Many of our product designers, employees and ambassadors are spearfishing/freediving instructors themselves. This QRC program is in alignment with our goal to provide more support to the professional diver community.

Why join QRC program?
1. It's **free and easy** to set up.
2. We have 38 designs, 48 stock sizes, and over 40 colors for you to choose from. We offer the widest range of services including **tailor-make sizing**, **size mix match** (top vs. bottom), **personalized color selection, surface specification, add-on alteration and custom logo**.
3. As a new QRC member, you will instantly receive 25% discount off MSRP on all products. On all products you sell, you will make **at least 25% in profit**.
4. When your sales grow and/or membership time in our program increases, you may receive more **discount up to 40%** off MSRP in 5% increments.

What products can I order?
Our 2021 digital catalog with MSRP can be downloaded at the link below;
You can also download fillable order form, shipping price and timeline guide, and tailor-make measurement chart at the link below:

- http://www.bestdiveproducts.com/qrcdownload.html

How do I place an order?
Option 1: Fill out order details online at www.bestdiveglobal.com and email Order Number to order@bestdive.com

Option 2: Fill out order form and tailor-make measurement chart (if applicable), and email them to order@bestdive.com (please use one order form for every unique wetsuit; for multiple identical suits, please specify quantity in your email).

How is payment handled?
Payments are processed via Paypal. We will send you a Paypal invoice when your order is received and all details are complete. Your order will be confirmed for production within 24 hours after we receive your payment.

How is shipping handled?
We will ship product directly to the customer specified on the order form and provide a tracking number by email when package is shipped.

Do you have customer service after a purchase is made? How is customer satisfaction guaranteed?
Yes, we have QRC support available at my@bestdive.com. If the product ordered cannot be made or if there is a significant delay because of our mistake, BESTDIVE guarantee a full refund. If there is an error on our end that results in the received product not meeting the specifications as described on the confirmed order form, BESTDIVE will re-make the product free of charge. All of our products are made-to-order, therefore we highly recommend that buyer double checks all details on the order form.

How do I become a QRC member?
Retailor store owners/managers, certified diving instructors and professional athletes are eligible to apply. To qualify, please email the following information to Public Relation at pr@bestdive.com

1. Name of business (or individual)
2. Address of business (or individual)
3. A copy of business license (or instructor license/ athlete resume)
4. Contact email
5. Contact phone number
6. Social media links (e.g. Instagram, Facebook)
7. Online shop link, if applicable

In 2-3 business days, you should receive a welcome email from us once your files are complete and approved.

Please do not hesitate to contact us if you have any question.
We look forward to hearing from you,

BESTDIVE Team